

Enhance and extend your standard UPS warranty with authorized service technicians to care for your UPS from the moment it begins protecting your critical equipment and information.

Powerware *On-Site* Gold Plan

Enhanced On-Site UPS Maintenance Coverage and Start-up



The Powerware *On-Site* Gold Plan is ideal for modular or hard wired UPS systems, such as the Powerware 9104

The Powerware *On-Site* Gold Plan provides maximum responsiveness with up to five years of bumper-to-bumper, on-site service and system start-up. The *On-Site* Gold Plan takes care of your UPS from the initial system start-up and beyond with Powerware's eight hour response guarantee* for any on site corrective maintenance needs.

The Powerware *On-Site* Gold Plan Includes:

- ▶ On-site Start-up.** Our authorized Powerware representative:
 - ▶ Validates the installation integrity of your UPS
 - ▶ Performs a full mechanical inspection of the system components
 - ▶ Performs initial on-site start-up and verifies UPS operation
 - ▶ Verifies system software parameters
 - ▶ Verifies bypass operation, (if applicable)
 - ▶ Provides basic operational training for site personnel
- ▶ On-site Corrective Maintenance Coverage**
 - ▶ Guaranteed eight hour response*
 - ▶ Includes materials, labor, travel, shipping and expenses

- ▶ Comprehensive coverage for the entire UPS, including standard batteries
- ▶ Toll-free number for *On-Site* Gold Plan Technical Support

Powerware Global Services delivers on-site support from a base of more than 200 U.S. technicians and 950 certified international service providers. These technicians support all brands manufactured by Invensys, including Powerware, Best Power, Exide Electronics, International Power Machine (IPM), Deltec, Data Trax and LorTec. Please contact your local service sales manager or Powerware at 919-872-3020, or 877-PWRWARE for more information. Watch for new features and products to be announced in the coming months!

** Guaranteed eight hour response time within 100 miles of a Powerware established service location, and based on type of coverage in effect.*

***Optional 7 x 24 service available*

Specifications subject to change without notice.

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